

# WATER CONSERVATION Services and Rebates

Rain or shine,  
there is never  
enough water  
to waste.



San Francisco  
Water Power Sewer  
Services of the San Francisco Public Utilities Commission

# Save Water and Money

The SFPUC offers rebates, incentives and services to help homes and businesses install water-efficient toilets, washers, rain barrels, commercial equipment, landscapes, and more. When our customers use water wisely, it helps us to maintain our high-quality, reliable and resilient water supply.

For current program details visit [sfwater.org/conservation](http://sfwater.org/conservation) or call (415) 551-4730.

## Free Plumbing Devices

Are you looking for simple ways to save? Many properties can achieve immediate water savings by installing our free water-efficient plumbing devices:

- Showerheads
- Faucet aerators
- Spray nozzles
- Toilet leak-detection dye tablets
- Standard toilet leak-repair parts

Residents of single family homes and under 10-unit multi-family properties associated with an SFPUC account can obtain free devices\* by visiting our customer service counter during business hours at: **525 Golden Gate Avenue, 1st Floor San Francisco, CA 94102**

\*Commercial and large multi-family properties can obtain free devices by scheduling a Water-Wise Evaluation.



# Water-Wise Evaluations

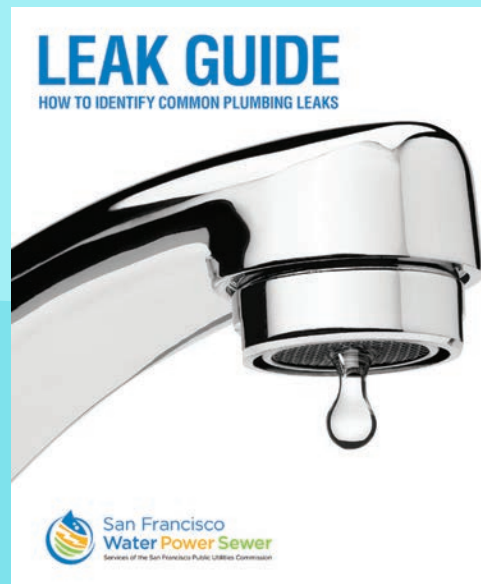
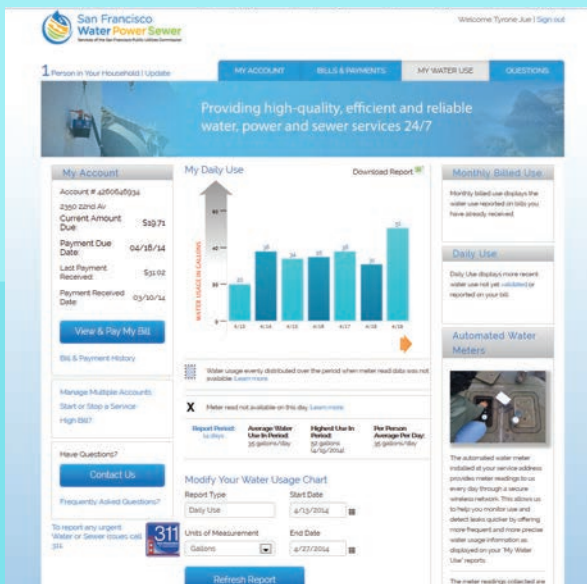
Our free Water-Wise Evaluations help homeowners, multi-unit building managers and businesses identify costly leaks and inefficient fixtures. We can provide tips for more efficient indoor and outdoor use, as well as provide free showerheads, faucet aerators, and toilet leak-repair parts. Our expert technicians will review your property's water use, discuss ways you can save, and provide a customized report of our findings.

**For more information or to schedule your appointment for a free Water-Wise Evaluation, email us at [waterconservation@sfgwater.org](mailto:waterconservation@sfgwater.org) or call (415) 551-4730.**



# Tools You Can Use

Plumbing leaks are common and can result in thousands of gallons of wasted water and potential property damage if not addressed promptly. Routine maintenance and repairs can add up to savings on your water bill and help conserve our precious water supplies. Many leaks are easily fixed, often with a simple do-it-yourself repair. View our Leak Guide at [sfwater.org/homeleaks](http://sfwater.org/homeleaks).



**My Account** allows you to monitor your water usage, pay your bill online and view water usage data to see how you can better achieve your conservation goals. Register at [myaccount.sfwater.org](http://myaccount.sfwater.org).

**Leak Alert Program:** Our automated meter reading system receives hourly water usage data. When a residential property has shown continuous water use, we send notifications via email, text or voice mail. Update your contact information in My Account to get timely leak alerts.



## Water-Wise Gardening for San Francisco



# Gardens and Landscapes

We are committed to helping customers maintain beautiful, water-efficient green spaces. For a complete guide to planning and maintaining your water-efficient landscape, find our digital publications online: *Water-Wise Gardening for San Francisco* (also available in print upon request), *San Francisco Graywater Design Manual* and *San Francisco Low Water-Use Plant List*.

We also offer:

- Free landscape and irrigation evaluations
- Low-cost gardening workshops
- Financial incentives for graywater and rainwater systems

Visit [sfwater.org/landscape](https://sfwater.org/landscape) for details.

# Is Your Property Due For Efficiency Improvements? It's The Law!

## OUTDOOR REQUIREMENTS

New or remodeled landscapes of 500 square feet or more are required to comply with the Water Efficient Landscape ordinance. Projects must install and maintain efficient irrigation systems and low water-use plants, and set a Maximum Applied Water Allowance, also known as an annual water budget.



# Water

# ?



## INDOOR REQUIREMENTS

Residential and commercial property owners are required to repair plumbing leaks and replace old water-wasting toilets, urinals, showerheads, and faucets with water-efficient models. Residential properties are required to replace old fixtures upon sale or remodel. Commercial properties were required to comply by January 2017.

Visit [sfwater.org/reqs](https://www.sfwater.org/reqs) for more information about San Francisco's Water Efficient Landscape Ordinance, Residential Water Conservation Ordinance, and Commercial Water Conservation Ordinance.

# Water-Wise Tips



- Turn off the tap while brushing your teeth, shaving, or washing dishes.



- Operate your clothes washer and dishwasher with full loads.



- Repair or immediately report plumbing fixture leaks.



- Report water waste by calling 311 or visiting SF311.org.



- Replace inefficient toilets, urinals and washing machines.



- Use water-efficient showerheads and aerators.\*



- Sign-up for a Water-Wise Evaluation.\*



- Use a broom to clean pavement instead of a hose.



- Prevent irrigation overspray onto hardscapes.



- Water plants between 8 pm and 10 am to reduce evaporation.

\*Available free from the SFPUC.

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