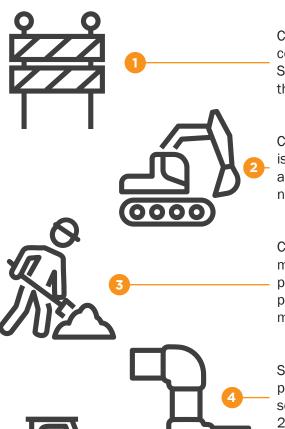


## WATER SYSTEM IMPROVEMENT PROJECTS

## What to Expect During Construction in Your Neighborhood

The SFPUC replaces approximately 10-15 miles of aging and vulnerable water pipelines each year. Before construction begins, the contractor is required to send out a 30-day notice and 10-day notice to properties in the neighborhood where work is to take place. They will also place a project sign at the construction site that includes contact info for questions or concerns. Our communications team can be contacted before, during and after construction at info@sfwater.org or 415-554-3233 for questions or concerns.



Contractor will place "no parking signs" on street where construction will take place 72 hours in advance per San Francisco Municipal code. Parking is prohibited in the work zone only during construction hours.

Contractor will excavate a trench where new water main pipe is to be installed. There will be noise, vibration, dust, parking and traffic impacts in the work zone and some disruption to normal neighborhood activity.

Contractor will install pipe and refill the trench with special materials to protect the pipe. The contractor will temporarily pave the excavated area and return at a later date for the final paving. Temporary paving could be in place for weeks or even months on larger projects.

SF Water Department will connect new water main pipe to properties. This will involve a temporary interruption of water service. Crews will provide advance notice a minimum of 24 hours.

Once the entire project has been completed, final paving is performed. All equipment and materials are removed from street.

If at any time residents or businesses encounter an issue with their water or sewer service during construction, please call 311.