

## Low Income Solar Inverter Program

The San Francisco Public Utilities Commission (SFPUC) is planning to offer a new customer program late this Summer that will help replace inverters installed as part of the GoSolarSF program. The Low Income Solar Inverter Program will help approximately 500 qualifying customers or households maintain their GoSolarSF solar installation by providing rebates for system inspections, inverter replacements, and repairs.

### Who Qualifies for the Program?

For the program to reach those most in need of assistance, a qualifying customer or household must:

- Be enrolled in CleanPowerSF and on either the CARE or FERA discount rate
- Reside at the electric account location served by the GoSolarSF solar system (no landlords or supporting owner sponsors)
- Have a system that is not leased or under a power purchase agreement (PPA) or other arrangement that would otherwise include covered repairs
- No longer be covered by GoSolarSF's required 10-year warranty (the system is ten years or older), and the inverter must no longer be working properly (inverter replacement expenses covered by the manufacturer or other warranties are not eligible for reimbursement)

***Please note that solar installers are required to sign up with the [First Source Hiring Program](#) to be eligible for this program.***

### What Rebates Are Offered?

- Rebates up to \$3,000 per applicant for system diagnostics and checkup, and inverter replacements including incidental, non-inverter system repairs or services to correct system deficiencies when performed with an inverter replacement
- Diagnostics and check-up service costs up to \$300 may be separately reimbursed

### How Does the Process Work?

The process is simple. Our team will be ready to assist the customer and installer during this process. In short:

- The SFPUC informs eligible system owners about the program, and the customer completes an electronic enrollment package (or can mail in a hard copies), which includes an application form and a copy of the most recent electric bill
- We'll respond within two weeks and confirm reservation of the rebate (rebates are first-come, first-served, subject to available funding)
- Applicant selects and contracts with a participating installer, and when the work is complete, payment is processed after we receive the finalized paperwork (this includes completion forms, W-9 form, installer and customer-required certifications, copy of service agreement, installation report, and signatures)