

WATER SERVICE INSTALLATION REQUEST PART 1: CONTACT AND PROPERTY INFORMATION

Application Number:	Phase

Application Date:

SFPUC Staff Name:

1.1. PROPERTY INFORMATION								
PREMISE/SERVICE ADDRESS			ZIP CODE		BLOCK		LOT	
HIGH RISE? (HAS FINISHED	NO. OF BUILDINGS	NO. OF STORIES		NO. OF DWELLING UNITS		ACCESSORY DWELLING UNIT (ADU)		
FLOOR ABOVE 75 FEET)						YES	NO	
NEW CONSTRUCTION	GENERAL BUILDING D	ESCRIPTION						
REMODEL								
REDEVELOPMENT-NAME:								

1.2. APPLICANT INFORMATION

The Owner or accepted Applicant will be the **PRIMARY POINT-OF-CONTACT** with the SFPUC for **all** matters related to this Request. Key responsibilities include: providing accurate and complete project information for the Request review, submitting timely communications directly to SFPUC Customer Service for any project or order change requests, providing payment of Fees and a signature confirming Services Ordered, acknowledging compliance with all terms and conditions of work provided in the SFPUC's "Fees for Requested Water Service Installation(s)", ensuring SFPUC access to the property to perform work, and providing any additional payment or receiving refunds at end of project. The Owner or accepted Applicant will also be financially responsible for the installations costs and change order costs, if any, throughout the project.

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APPLICANT NAME		BUSINESS NAME		
MAILING ADDRESS		СІТҮ	STATE	ZIP CODE
PHONE ()	EMAIL	Name of representative authorized by applic	ant to submit request ((if applicable)
1.3. CONTRACTOR/DE	EVELOPER CHECK IF SAME AS APPLIC	ANT INCLUDE AS FEE LETTER R	ECIPIENT	
COMPANY NAME		CONTACT NAME		
MAILING ADDRESS		CITY	STATE	ZIP CODE
PHONE ()		EMAIL		
1.4. OWNER/ACCOUN The owner or account billir the installation is complete	ng contact will be the initial account holder and v		LETTER RECIPIENT Int billing. This can	be changed after
BILLING NAME	LING NAME CURRENT ACCOUNT NUMBER (IF APPLICABLE)			
MAILING ADDRESS		CITY	STATE	ZIP CODE
PHONE ()	EMAIL	CA Driver's License No. or CA Identification N	lo. or Federal Employer	No.



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WATER SERVICE INSTALLATION REQUEST PART 2: RULES AND REGULATIONS

The following are excerpts from the San Francisco Water Department's Rules and Regulations – Read Carefully:

All services of the Department are supplied with the understanding that the applicant agrees to abide by the Rules and Regulations and the Rate Schedules of the Department as they now exist or as they hereafter may be amended (Sect. A, Rule 1– in part).

Service connections will be installed, at the expense of the applicant... For service pipe installations over 2 inches in size or when in the opinion of the Department any unusual conditions may result in costs more than 15 percent higher than the charges in the rate schedule [Schedule W-41], the applicant shall pay the actual costs of installation (Sect. A, Rule 2 – in part).

Schedule W-41A (Water Service Installation Fees) of the SFPUC's Rates Schedule and Fees for Water and Sewer Service, which is "[a]pplicable to all water customers' request for service installations," provides, in part: "For installations not covered in the below tables or when any unusual conditions may result in costs more than 15% greater than the scheduled costs, the SFPUC may require payments based on actual costs."

The owner, tenant or customer shall provide and maintain easy access to the meter for reading or any other purpose the Department may deem necessary (Sect. A, Rule 7– in part).

Services, meters and house piping shall conform to the rules of the Water Department, to the Building, Plumbing and Fire Ordinances and to any legal requirements of the State Department of Public Health or other authority having jurisdiction (Sect. A, Rule 9- in part).

The Department will not supply water to any building at premises having an (auxiliary) water supply or where cross-connections exist unless approval for such service is first obtained from the Department (Sect. A, Rule 9- in part).

The owner or accepted applicant of the property to be or being supplied shall, if not already provided, install a gate type control valve on the house pipe between the Department's meters and the first fixture outlet (Sect. A, Rule 10– in part).

No one may attach any ground wire or wires to any plumbing which is or may be connected to any service pipe or main belonging to the Department unless such plumbing is adequately connected to an effective ground installation on the premises (Sect. A, Rule 10– in part).

Unless the applicant specifies otherwise, bills will be mailed to the premise. Bills are due and payable on presentation and become delinquent fifteens days thereafter. Service may be discontinued for non-payment of a delinquent bill or for any other infraction of the rules (Sect. D, Rule 4- in part).

The Department does not guarantee pressure or continuous supply nor will it accept responsibility at any time for the maintenance of pressure on its lines nor for increases or decreases in pressure (Sect. E, Rule 4- in part).

Employees or representatives of the Department shall be admitted during reasonable hours to customers' premises to perform the various functions required in the performance of their regular duties (Sect. E, Rule 6- in part).

Where it has been determined that noises or other disturbances are originating from a customer's premises caused by apparatus attached to the water pipes or fixtures, failure to properly abate the nuisance after notice by the Department will be sufficient reason for discontinuing water service (Sect. E, Rule 7- in part).

The applicant shall make written request of the Department for the estimated cost of the proposed work following which such estimated cost, or the charge if listed in these rules or in the rate schedules, must be deposited before the Department can proceed. If the work has been done on an estimated cost basis, any difference between the amount deposited and the actual cost shall be adjusted by the Department or the depositor as required (Sect. E, Rule 9 - in part).



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I/We hereby agree to abide by the Rules and Regulations of the Department as adopted by the Public Utilities Commission Dec. 15, 1959 and any amendments or additions that may have been or may be adopted. Also, I/we hereby certify that, to the best of my/our knowledge and belief, the house plumbing for which this supply is requested is not connected to any other source of water supply. Should I/we, in the future, desire to make any such connection, I/we will apply for a permit as required by the Rules and Regulations approved by the Public Utilities Commission. I have read the excerpts from the rules and regulations printed above.

Applicant Signature	Date
Print Name	
IAM:	
PROPERTY OWNER	
AUTHORIZED REPRESENTATIVE ACTING ON BEHALF OF OWNER	