



REVISED NOTICE OF PUBLIC HEARING

TUESDAY, November 12, 2024 - 1:30 P.M.

City Hall, Room 400

1 Dr. Carlton B. Goodlett Place

San Francisco, CA 94102

NOTICE OF PUBLIC HEARING: During its regular meeting on November 12, 2024, at 1:30 PM, the San Francisco Public Utilities Commission (SFPUC) will hold a public hearing to consider adding Rule 9 to Section D of the SFPUC Rules and Regulations Governing Water Service to Customers, and apply the following policies to qualifying water and sewer customers:

- (1) establish a \$100 minimum account balance to discontinue water or sewer service or assess liens; and
- (2) exempt from disconnections or liens: all accounts enrolled in the Customer Assistance Program, and any account for a ratepayer who is between 51% and 80% of Area Median Income where such ratepayer establishes that they meet the criteria for certain identified extenuating circumstances.

Copies of the agenda item and related files will be available 72 hours in advance of the November 12, 2024 meeting on the Commission's website: <https://www.sfpuc.gov/about-us/boards-commissions-committees/sfpuc-commission/agendas-minutes-resolutions-log>

Posted: October 31, 2024